

Acceptable Use Policy

This policy is incorporated by reference into Salsa Labs Terms of Service

Violations. You agree to abide by this Acceptable Use Policy (“AUP”) and that You are responsible for any violations of this AUP. You are not allowed to assist or engage others in a way that would violate the terms of this AUP. We will enforce and ensure compliance with these terms using methods We consider to be appropriate such as complaint and email failure monitoring.

Reporting Suspected Violations. We encourage recipients of email messages sent using Our Services to report suspected violations of this AUP. If you know of or suspect a violation of this AUP, you will promptly notify us in writing of the known or suspected violation of this AUP. Such notification can be sent via email to accountmanagers@salsalabs.com.

No SPAM Permitted. You may not use the Services in any way (directly or indirectly) to send any Unsolicited Email. Unsolicited Email is defined as email sent to persons other than: (i) persons with whom You have an existing relationship where consent to receive email of the type transmitted may be reasonably implied, or (ii) persons who have consented to the receipt of such email, including publishing or providing their email address in a manner from which consent to receive email of the type transmitted may be reasonably implied. You are prohibited from using the Services to send email to recipients whose email addresses were acquired from purchased lists unless those recipients have expressly provided consent for You to do so.

You shall comply with the CAN-SPAM Act and all other laws and regulations applicable to bulk or commercial email when using the Services, including without limitation all local or national laws applicable to the regions where You have operations or where recipients of the emails You send are located.

All email You send using the Services must include a link that provides an automatic and functional method for a recipient to revoke consent, i.e., to “opt out” of receiving future email contacts from You. You warrant that you will promptly comply with all opt-out, unsubscribe and “do not send” requests.

No Impairment of Services. You may not use the Services in a way that impacts the normal operation, privacy, integrity or security of another’s property or operations, including another’s accounts, domain names, URLs, websites, networks, systems, facilities, equipment, data, or other information. You shall not knowingly or willfully use the Services in any manner that could damage, disable, overburden, impair or otherwise interfere with Our provisioning of the Services.

Other Acceptable Use Considerations. In addition, and without limiting the other requirements in this AUP, you may not directly or indirectly use the Services with content, or in a manner that in the consideration of a reasonable person would be judged to be:

- › threatening, abusive, harassing, stalking or defamatory;
- › deceptive, false, misleading or fraudulent;
- › invasive of another’s privacy or legal rights;
- › vulgar, obscene, indecent or unlawful material;
- › infringing a third party’s intellectual property rights;
- › potentially damaging to the operation of another’s computer; and/or
- › in violation of any applicable local, state, national or international law or regulation.

Suspension for Violating this AUP. If Your use of the Services is in breach of the terms of this AUP, We may immediately suspend your access to the Services. We may also terminate this Agreement for cause. At Our discretion, We may remove prohibited content and deny access to any person who violates this AUP.

Our Products

Salsa CRM + Salsa Engage
Salsa Engage
Salsa Engage for Salesforce
Product Integrations

[Get a Demo](#)
[Request Pricing](#)

Resources

Case Studies
Best Practices
Upcoming Events & Webinars
Our Partners
Tips with Salsa Podcast
Video Library

For Customers

Thrive
Support Center
Smart Start
Salsa Scholars
Client Login
Blog

About Salsa

Our Story
Management
Careers
Sales: 866-619-8635
Support: M-F | 8AM-8PM ET