

DMCA Notice

The notification process outlined here is consistent with the process set forth by the Digital Millennium Copyright Act (the text of which can be found at the U.S. Copyright Office Website, <https://www.copyright.gov/>).

SUMMARY

If you believe that material on a website hosted by Social Solutions Global, Inc. ("SSG") infringes your copyright, you may send SSG a written notice (via email or regular mail) which includes the following:

1. Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works on that site. This includes identification of the specific web page or URLs, as opposed to entire sites. Include the URL to the concerned material infringing your copyright (URL of website pages), or link to a post with sufficient data to find it;
2. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit SSG to locate the material;
3. Information reasonably sufficient to permit SSG to contact the complaining party, such as an address, telephone number, and, if available, an email address at which the complaining party may be contacted;
4. The following statement: "I have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law";
5. The following statement: "I swear, under penalty of perjury, that the information in the notification is accurate, and that I am the copyright owner or am authorized to act on behalf of the owner of an exclusive right that is allegedly infringed"; and
6. An electronic or physical signature of the copyright owner, or a person authorized to act on behalf of the owner, of an exclusive copyright that has allegedly been infringed; and
7. Send the written communication to:

Social Solutions Global, Inc.
Attn: Legal – DMCA Complaints
10801-2 N. MoPac Expy
Suite 400
Austin, TX 78759

OR email to: legal@socialsolutions.com Attn: DMCA Complaints

Please include section numbers.

Only copyright owners may report a suspected infringement to SSG. If you are not the copyright owner (or the authorized representative of the owner) you may not report a suspected infringement to SSG.

Please note that you will be liable for damages (including costs and attorney's fees) if you materially misrepresent that material is infringing your copyright(s). Accordingly, if you are uncertain as to whether or not you are the owner of the material or if such are protected by copyright laws, we suggest that you first contact a lawyer. If you believe that any content on a website infringes another party's copyright, you should advise the copyright owner directly.

SSG will attempt to remove or disable the allegedly infringing material and promptly notify the user who posted the allegedly infringing material. That user then has the right to request that the material be reinstated or re-enabled. If they properly make such a request, SSG will reinstate or re-enable the material unless and until the two parties jointly ask SSG to remove it or a court orders SSG to remove it.

COUNTER NOTIFICATION

The provider of the allegedly infringing content may make a counter notification pursuant to sections 512(g)(2) and (3) of the US Copyright Act. To file a counter notification with SSG, you must provide a written communication (by email or regular mail) that sets out the information and format specified in the list below. Please note that you will be liable for damages (including costs and attorneys' fees) if you materially misrepresent that a product or activity is not infringing the copyrights of others. Accordingly, if you are not sure whether certain material infringes the copyrights of others, we suggest that you first contact a lawyer.

1. Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or access to it was disabled;
2. Your name, address, and telephone number;
3. The following statement: "I consent to the jurisdiction of Federal District Court for the [insert the federal judicial district in which your address is located]";
4. The following statement: "I will accept service of process from [insert the name of the person who submitted the infringement notification] or his/her agent";
5. The following statement: "I swear, under penalty of perjury, that I have a good faith belief that the affected material was removed or disabled as a result of a mistake or misidentification of the material to be removed or disabled";
6. Sign the document with your physical or electronic signature; and
7. Send the written communication to:

Social Solutions Global, Inc.
Attn: Legal – DMCA Complaints
10801-2 N. MoPac Expy
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Last Updated: November 8, 2017.

Who We Serve

Nonprofit Organizations
Public Sector
Philanthropists

Solutions

Case Management
Participant Connection
Community Network
Data Analytics
Security
Fundraising + CRM

Services + Support

Implementation Services
Training
Support

Resources

Case Studies
Blog

Packages

Products

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Apricot Essentials
Apricot Core
Penelope
ETO

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Partnerships

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Referral Partners
Data-Driven Champions

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