# Keeping Your Data Organized & Secure: Apricot Program Assignment Options

Welcome, we will start shortly!



#### Meet Your Trainer

Annie Novacek Sr. Training Specialist

ClientTrainingRequests@BonterraTech.com



## Learning Objective

#### This training will cover:

- How to control the way your data is organized into Programs.
- The importance of Program Assignment for data security.
- Best practices to updating assignments with existing data.

Our goal for this session is to help you feel confident setting up and managing Program Assignment to organize and control access to your data.



# Agenda

Programs Refersher Program Assignment Options Adjusting Program Assignment Reminders & Tips



# Programs Refresher



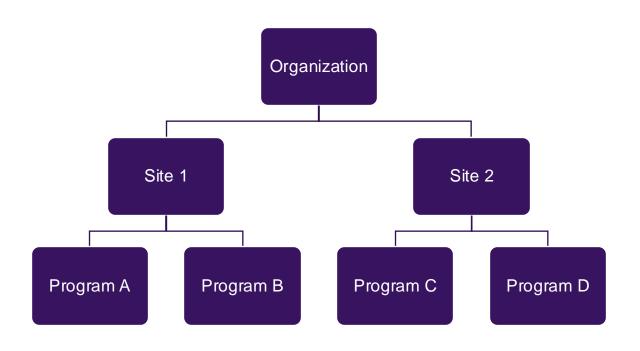
#### Programs in Apricot

#### Programs Are:

- 1. System for **organizing** your data: Every record lives in at least one Program.
- 2. Method of **controlling security**: Users can only see data for the Programs they are assigned.
- 3. Opportunity to **streamline** user experience: Admins customize what is available by Program.

#### **Programs Are Not:**

1. Best practice for tracking **Program Enrollment**: Use a Tier 2 form to see history.







#### Programs in Apricot: Organization

#### How do you want to arrange your data?

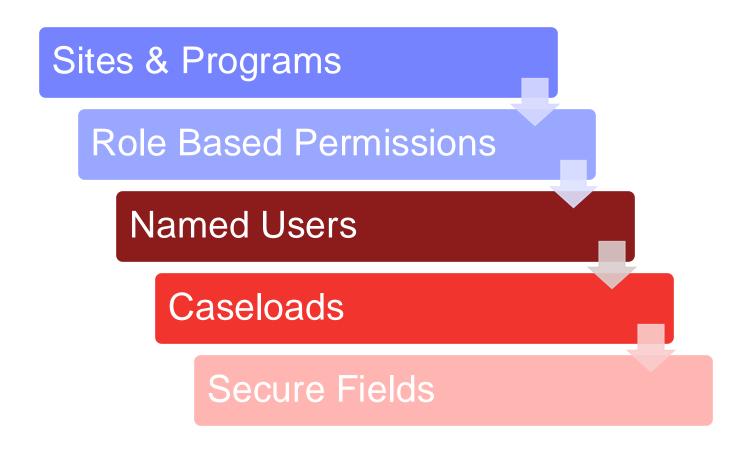
- Active vs. Alumni
- Geographic locations
- Different departments
- Program phases

Example Nonprofit	Organization Offerings	Apricot Programs		
New Hope	Financial Literacy, Job Placement & Retention	<ul><li>New Hope Clients</li><li>New Hope Alumni</li></ul>		
Daily Bread	Food Pantry, Cooking Classes, Food Rescue	<ul><li>DB Brooklyn</li><li>DB Queens</li></ul>		
Teach a Man to Fish	ESL, GED, Vocational Classes, Tutoring, Job Search and Retention, Apricot.	<ul><li>Adult Education</li><li>Workforce</li><li>Development</li></ul>		



## Programs in Apricot: Security

- Data protection at various levels
- Each User can have unique access

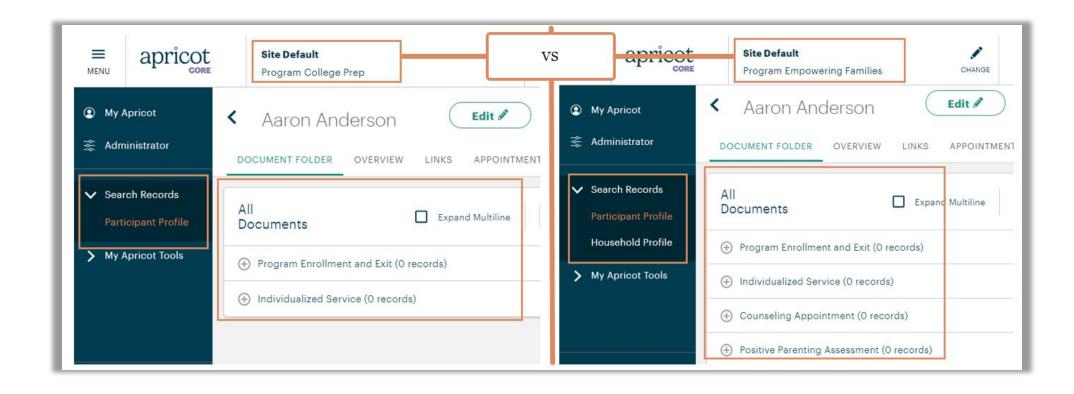




## Programs in Apricot: Streamlining

#### Focus user attention on just the items they need to manage their day to day:

- Forms
- Records
- Bulletins
- Reports





# Program Assignment Options

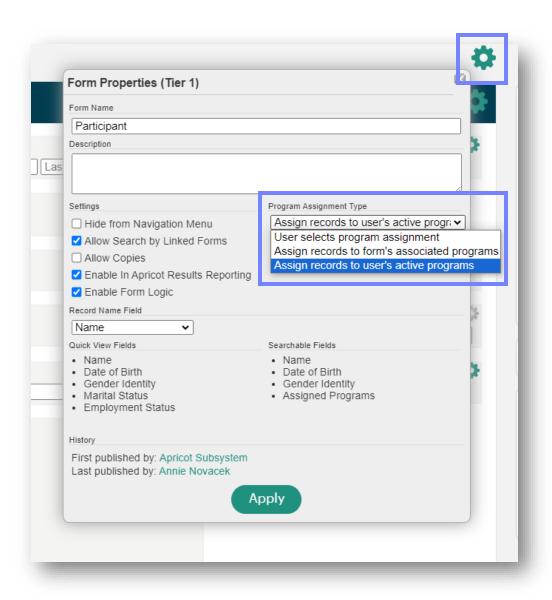


# Program Assignment Options

- Setting at the form level
- Can be different for each form.

#### **Options**:

- 1. User selects program assignment
- 2. Assign records to form's associated programs
- 3. Assign records to user's associated programs

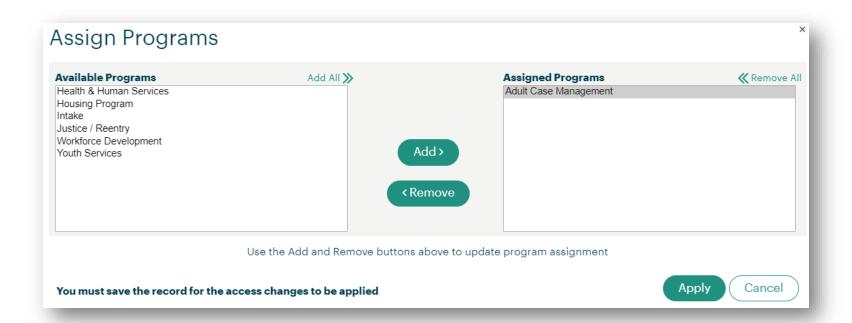




## Program Assignment Options: Manual

#### 1. User selects program assignment

- Triggers Program Assignment pop up at record save
- Allows for selecting one Program, several or all
- Recommended when forms & users are active in most Programs, but records need to be organized





#### Program Assignment Options: Automatic

#### 2. Assign records to form's associated programs

- Automatically assigns to all Programs with access to that form
- Ideal for forms limited to specific Program(s)

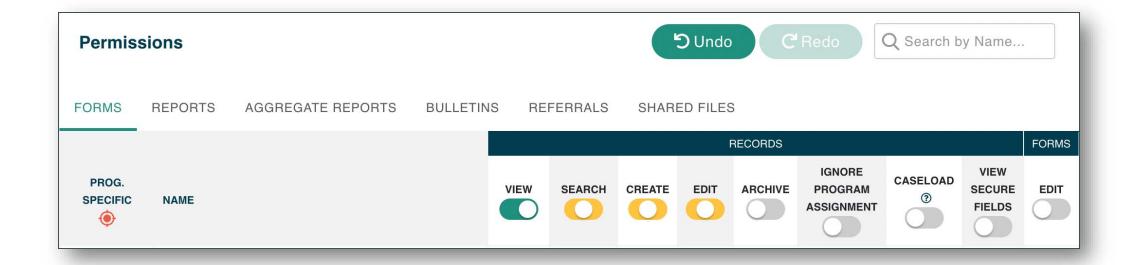
Name <b>↓</b>	Records							Forms
	View	Search	Create	Edit	Archive	Caseloads	View Secure Fields	Edit
Admin Only		<b>☑</b>		<b>☑</b>				
Bottom Text's Role								
Case Management (Caseloads On)								
Donor								
Event Management								
Program A Case Management								
Program B Case Management				<b>☑</b>				
Staff								
Test								
This Guy's Role				<b>☑</b>				
This Guy's Second Role								
Volunteer								



#### Program Assignment Options: Automatic

#### 3. Assign records to user's associated programs

- Automatically assigns to all Programs the user can access
- Best for users with access to just the Program(s) they work in





# Adjusting Program Assignment



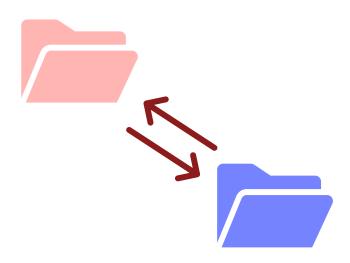
# Adjusting Program Assignment

#### Options:

- 1. Individually at the Record Level
- 2. Bulk Assignment within Search Records
- 3. Program Assignment via Import
- 4. Ignore Program Assignment Checkbox

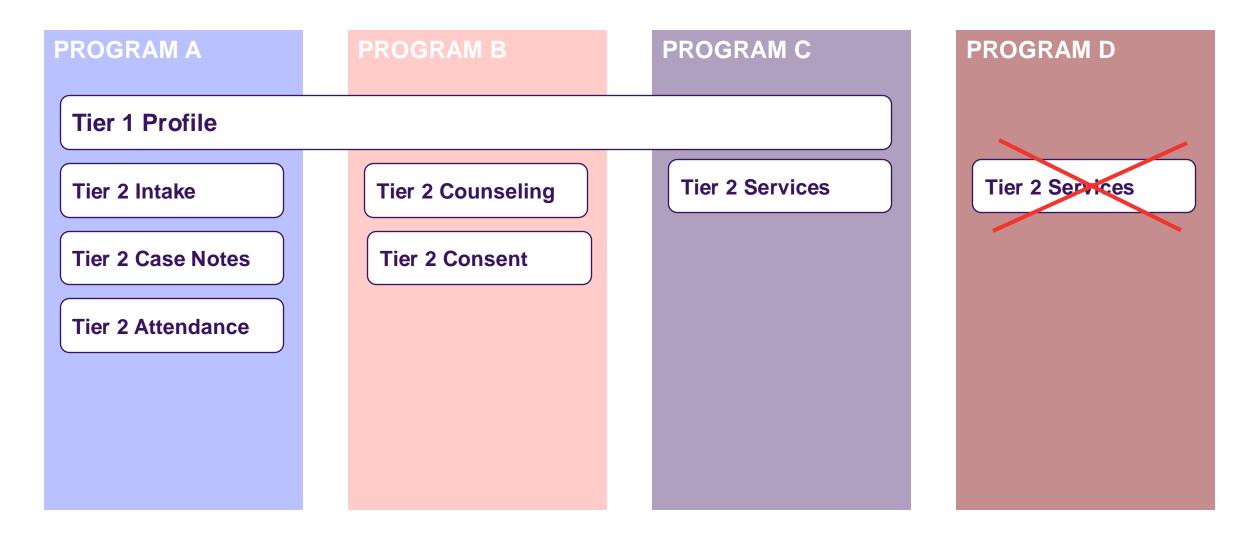
#### **Considerations:**

- All Records must be assigned to at least one Program.
- Be mindful of assignment for related Tier 1 and Tier 2 records.





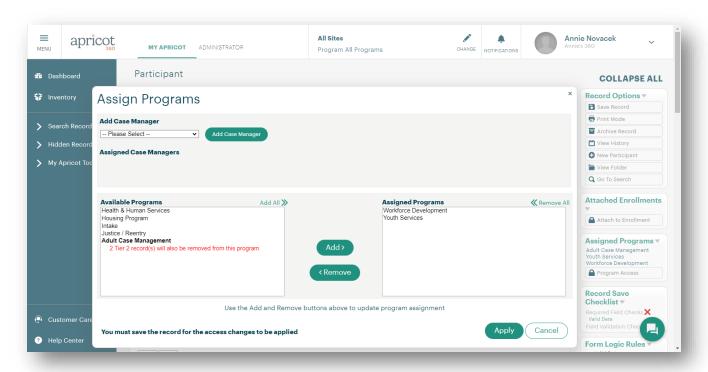
## Program Assignment for Related Records





#### At the Record Level

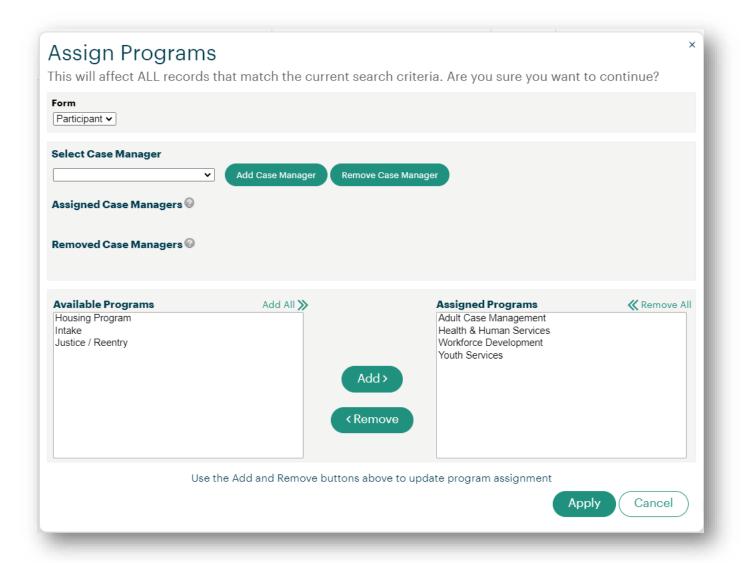
- Available to edit for each Record
- Program Access button on the right
- Recommended for one-offs or a few records





# Bulk Assignment

- Use Search Records to filter down specific set of data and reassign in bulk
- Recommended for batches with the same Program Assignment needs
- Can apply to Tier 1 or Tier 2 records
- Admins can revert if done in error





#### Data Import

- Another bulk option, but best when you need to apply different Program Assignments to a batch of records
- List the Program ID in the spreadsheet for each record

#### Assigned Programs (field\_2089)

Any number of the following Program Ids separated by a '|' character

Id - Program Name

1174 - Adult Case Management

2491 - Health & Human Services

2493 - Housing Program

2559 - Intake

2408 - Justice / Reentry

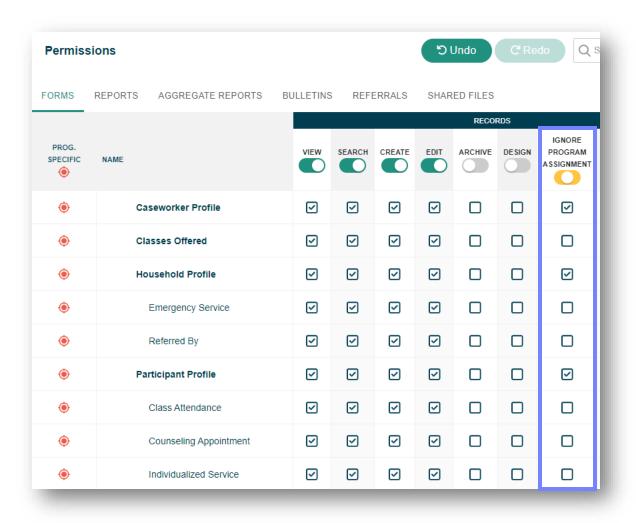
2495 - Workforce Development

1190 - Youth Services



# Ignore Program Assignment

- Option at the Role level to overlook Program Assignment so users can see everything.
- Allows for opening access to data without moving any records across Programs.
- Only recommended when you don't need to restrict access.





# Reminders & Tips



# Reminders & Tips

- 1. Don't rely just on Program Assignment for Enrollment data.
- 2. Use a report to check Program Assignment while making changes.
- 3. Be careful with related Tier 1 and Tier 2 records; avoid missing Programs.
- 4. Move data before deactivating a Program if you still need to access.
- 5. Caseloads is a more granular level of record assignment.

# Additional Resources



## Additional Training Opportunities

- Knowledge Base How-To Articles (Search Chat or Visit Online)
- Bonterra Academy Free Webinars & Recordings
- <u>Foundations</u> Intensive, Multiday Courses to Cover Admin Basics
- Admin Labs 2 Hour Live Trainings on Specific Capabilities
- Private Training 1:1 Sessions with Training Expert in Your Apricot (End User & Admin Topics Available)



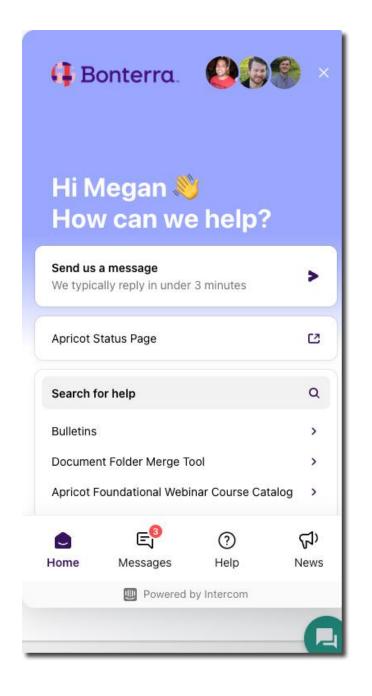
Build confidence & knowledge in our software!



## **Customer Support**

Reach out to our Customer Support Team with Questions or Concerns.

Weekdays 7am – 7pm CST via chat or through the website: https://www.bonterratech.com/support





# Q & A

- Ask questions about functionality covered in this training
- Ask trainer to redo a demo
- Ask real-life application questions
- Or sign off and we will see you in the next training!



# Thank you for attending!

We hope to see you in future trainings.

