

Saying Thanks with Acknowledgments

Agenda

How Donations are Processed

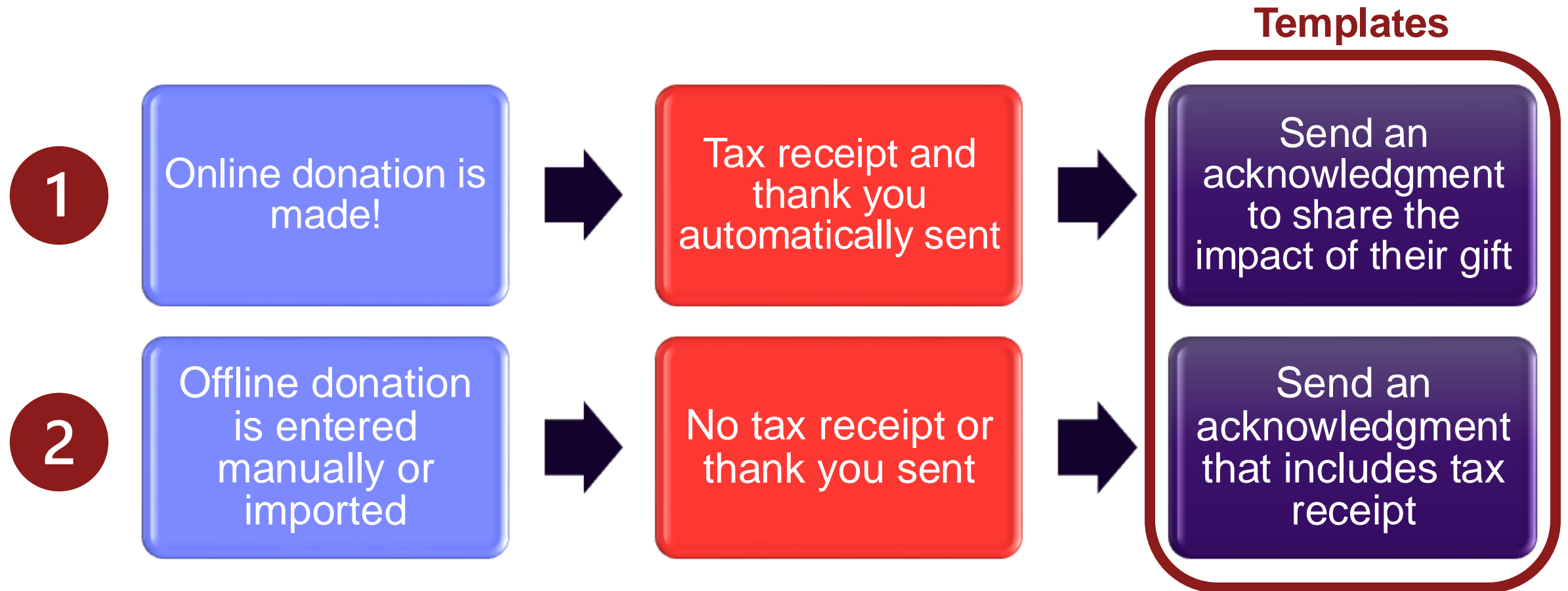
Types of Acknowledgments

Creating Templates

Next Steps and Q&A

How Donations are Processed

Two types of donations

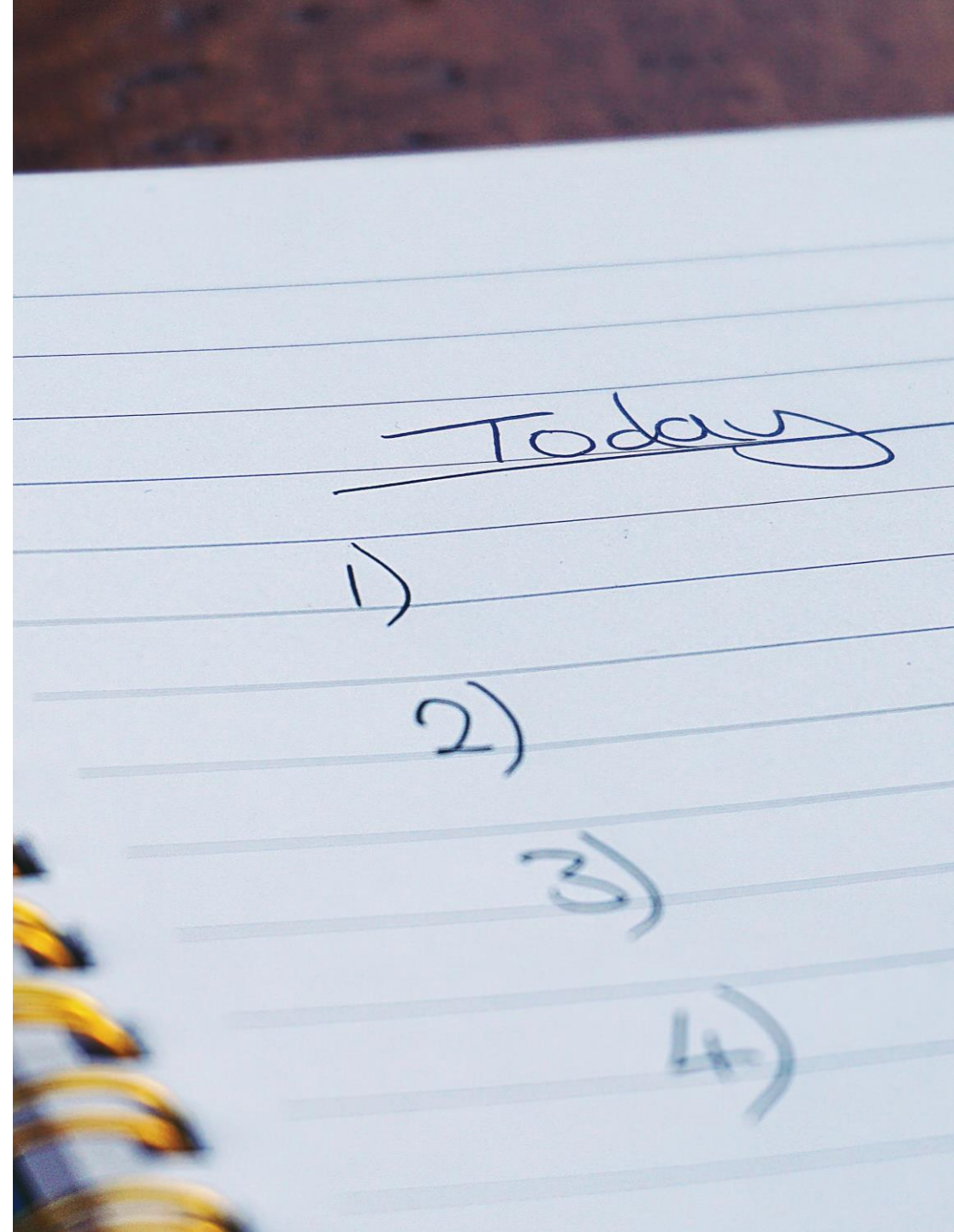


Next Steps

Putting it all together

Use these best practices in thanking your donors

1. Start small with two templates
2. Establish a weekly routine
3. Add additional elements to represent other gifts



Additional Resources

Additional Learning Opportunities

Other webinars available in Bonterra Academy (live and recorded)

1. Foundational Webinars

Tailored to help you accomplish major tasks in Network for Good.

2. Advanced Webinars

Unlock the more advanced functionalities for skilled users.

3. Coaching Webinars

Provide best-practice advice to maximize fundraising and engagement efforts for nonprofits.

4. New Product Release Webinars

Deep dive into newly released features!

5. Ask the Experts Q&A Webinars

Connect directly with Bonterra experts and get answers to your questions!



Build confidence and knowledge in our software.

<https://bonterratech.com/training#network-for-good>

Contacting the Customer Support Team | 8am – 7pm ET

Chat



- In-app messenger support for quick, technical questions
- Blue dot in bottom right corner of system
- Expect a reply in 2-3 hours



Email



- success@networkforgood.com
- Dedicated team to resolve product problems and questions
- Expect a reply in 2-3 business days

But first!



You can access **View Guides and Help Articles** in the Help tab in your software to find a comprehensive library of articles, guides, walkthroughs, and videos.

Q & A

- Ask questions about functionality covered in this training
- Ask real-life application questions
- Or sign off and we will see you in the next training!



Thank you for attending!

We hope to see you
in future trainings.