# Setting up Bonterra Payments in Network for Good

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# Agenda

Bonterra Payments 101

Setting up in Fundraising Pages

Setting up PayPal/Venmo

Reporting on Transactions

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# Bonterra Payments 101

- **All** credit card donations are processed through Network for Good's Fundraising Pages

- Donations immediately populate in your Donor Management system on the Giving tab

- Transaction fees can be covered by the donor during the checkout process

- If you have questions about your payment processor, please contact our Customer Support team at success@networkforgood.com

**IMPORTANT: Fiscally-sponsored organizations must use the Network for Good Donor-Advised Fund as their payment processor.**

## Bonterra Payments (Powered by Stripe)

| |
|---|
| 2.9% + $0.30 transaction fee for Fundraising Pages & Events |
| 5.9% + $0.30 transaction fee for Auctions |
| Disbursed in five business days |
| Need to complete sign up before you can receive donations |
| Apple Pay and Google Pay as checkout options |

## PayPal

| |
|---|
| Charity rate: 1.99% + $.049 transaction fee |
| Non-charity rate: 3.49% + $0.49 transaction fee |
| Not available for Auctions currently |
| Funds available immediately in your PayPal account |
| Must complete signup to use |
| Includes **Venmo** as payment processor |

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# Before you start the setup process...

1. Be sure that you are the right person to complete the setup

   - Primary admin in NFG, CFO, Director of Development, or business representative
   - *Must* provide individual information, including your **Social Security Number**

2. Have your organization's **routing** and **checking account** numbers handy

3. We recommend completing your setup all at once, as it should only take ~15min and helps prevent errors

**Business details**

**Support Centers of America**                    Edit

Address
1899 L St NW Fl 6
Washington, DC 20036 US

Other information provided
EIN, Phone, Industry

**Public details**

Descriptor shown on customer statements        Edit

SUPPORT CENTERS OF ...

**Management and ownership**

**Charles Case**                    Verified    Edit

Role
Account representative

Email
charles.case@bonterratech.com

Date of birth
Born on December 30, 1989

Address
1722 Grove Ave
Apt. 3
Richmond, VA 23220 US

Other information provided
Last 4 SSN, Job title, Phone

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# Setting up Bonterra Payments in Fundraising Pages

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# Additional Resources

# Contacting the Customer Support Team | 8am – 7pm ET

### Chat

- In-app messenger support for quick, technical questions
- Blue dot in bottom right corner of system
- Expect a reply in 2-3 hours

### Email

- success@networkforgood.com
- Dedicated team to resolve product problems and questions
- Expect a reply in 2-3 business days

### But first!

You can access **View Guides and Help Articles** in the Help tab in your software to find a comprehensive library of articles, guides, walkthroughs, and videos.

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# Q & A

- Ask questions about functionality covered in this training

- Ask trainer to redo a demo

- Ask real-life application questions

- Or sign off and we will see you in the next training!



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Thank you for attending!

We hope to see you
in future trainings.

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