

Setting up the QuickBooks Online Integration

#### **Agenda**

QBO Integration 101 Setup in Donor Management Mapping to QuickBooks **Syncing Transactions** 



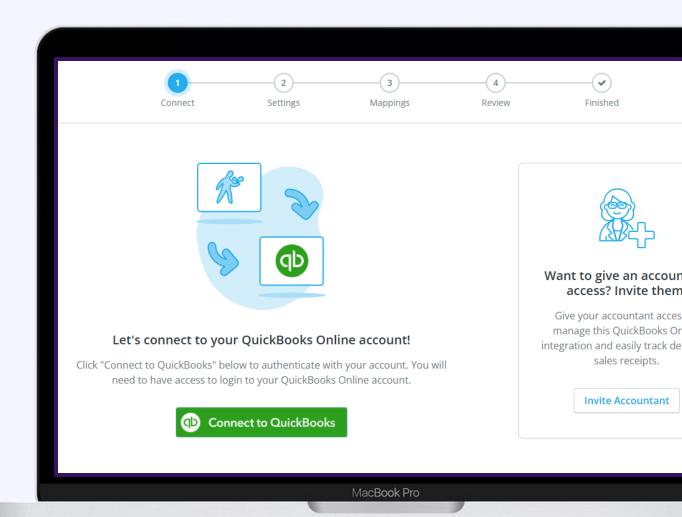
## **QuickBooks Online**Integration 101

The QuickBooks Online Integration with Network for Good improves workflows by eliminating the need for double entry of donations.

- All online donations are automatically in DMS
- Enter/import any offline donations in DMS
- Perform a one-way sync from NFG to QuickBooks
  Online
- Choose to sync all transactions or specific ones
- Uses Product/Service and Class for mapping

Important: This integration does not work for the desktop version of QuickBooks.

**Bonterra** 



# Setup in Donor Management



## **Additional Resources**



#### Contacting the Customer Support Team | Mon-Fri | 8am - 7pm ET

#### Chat



- In-app messenger support for quick, technical questions
- Blue dot in bottom right corner of system
- Expect a reply in 2-3 hours



#### **Email**



- <u>success@networkforgood.com</u>
- Dedicated team to resolve product problems and questions
- Expect a reply in 2-3 business days

#### But first!



You can access **View Guides and Help Articles** in the Help tab in your software to find a comprehensive library of articles, guides, walkthroughs, and videos.



#### Q&A

#### We value your feedback!

- Ask questions about functionality covered in this training
- Ask real-life application questions
- Or sign off and we will see you in the next training!





## Thank you!

## Bontara