



Bonterra™

Using Pledges to Track Gift Commitments

Agenda

Enabling Pledges

Pledge Form Setup

Adding Pledges Manually

Managing & Fulfilling Pledges

Enabling Pledges

Additional Resources

Contacting the Customer Support Team | 8am – 7pm ET

Chat



- In-app messenger support for quick, technical questions
- Blue dot in bottom right corner of system
- Expect a reply in 2-3 hours



Email



- success@networkforgood.com
- Dedicated team to resolve product problems and questions
- Expect a reply in 2-3 business days

But first!



You can access **View Guides and Help Articles** in the Help tab in your software to find a comprehensive library of articles, guides, walkthroughs, and videos.

Q & A

We value your feedback!

Ask questions about functionality covered in this training

Ask trainer to redo a demo

Ask real-life application questions

Or sign off and we will see you in the next training!



Thank you for attending!

**We hope to see you
in future trainings.**

